

The complete RHIS curriculum is available here: <https://www.measureevaluation.org/our-work/routine-health-information-systems/rhis-curriculum>

**7.2.5**

Instructions for the Subgroup Exercise

**Preventing and Solving Infrastructure and Commodities Problems**

Participants will break into three smaller groups and explore, through discussion and brainstorming, how to monitor, assess, prevent, and resolve problems related to an infrastructure and supply problem, to be assigned by the facilitator from the list below.

The three topics are:

1. Breakdown in routine and emergency communications (both fixed and mobile)
2. Computer, software, and Internet functionality problems
3. Frequent stockouts of important registers, records, and report formats

Each small group will discuss and enumerate on a flip chart their responses to the following questions, through the lens of the assigned topic:

1. How can we best monitor and assess the occurrence of the problem across the health districts and service facilities?
2. How can we rapidly solve the problem in the facilities and offices currently affected?
3. How can we prevent the problem from occurring frequently, within the limits of current resources?

The groups will then present their responses briefly in the plenary.

