

**May 21, 2010**

**WELCOME** to the discussion on using dashboards to support data-informed decision-making. This discussion starts today, Monday, May 24, 2010 and will end Friday May 28. I look forward to your participation in this discussion. We are lucky to have a co-moderator for this discussion, Stacey Berlow. Stacey Berlow is a software product consultant and founder of Project Balance, a consulting practice focused on helping companies address the challenges inherent in developing software and managing IT projects. With over 18 years of product and project management experience and she has successfully directed large-scale, multinational, and offshore IT development projects.

To start off the discussion I am requesting that Data Use Net members respond to the questions below about experiences using dashboards in decision-making. If you are new to the topic area, feel free to ask questions about issues relevant to developing, implementing and using dashboards.

We will be summarizing and responding to your posts daily. Please remember to include your name, organizational affiliation and country of residence when you post. We thank you in advance for your time and effort in participating in this discussion/

**Discussion questions:**

- In what context have you used dashboards to facilitate decision-making?
- What resources were required to develop the dashboard?
- What was the outcome of using the dashboard?
- What were the facilitating factors of using dashboards in decision-making?
- What were the barriers you encountered?
- Did those barriers keep you from using dashboards or did you find a resolution?
- Have you built capacity for using dashboards in your country?
- Have you seen data infrastructure and data quality improve as a result of using dashboards?

Looking forward to a fruitful discussion,

Tara Nutley

Data Use Net Moderator

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