

USAID Turkey Program Monitoring & Evaluation Plan

Data Sources

- Demographic and Health Survey
- Administrative Records & Program MIS
- Quality Survey (in Istanbul)

Data Collection Tools

- Facility audit
- FP client exit interview
- Postabortion client exit interview
- Postpartum client exit interview
- Mystery client

Number of Facilities Surveyed

Public Hospitals	21
Private Hospitals	23
MCH/FP Centers	32
Health Centers	52
TOTAL	128 facilities

Facility Audit

I-18 : Availability of modern methods

I-19 : Availability of basic items

I-20 : Availability of privacy

I-21 : Use of client feed-back

I-22 : Receiving supervision

I-23 : Adequate storage conditions

I-24 : Availability of IEC materials

Facility Audit

Additional indicators measured for the USAID/Turkey Program

- Visibility of the unit
- Adequacy/appropriateness of the staff
- Infection prevention measures

Quality Index

- ☆ Availability of Modern Methods
- 🕒 Availability of Trained Personnel
- 🕒 Availability of IEC Materials
- 🕒 *Perceived Quality of FP Counseling*
- 🕒 Adequate Infection Prevention Measures
- 🕒 Visibility of FP Services

Indicator 18: Availability of Methods

**Method
distributed
and/or provided**

**Method prescribed
and/or client
sent to pharmacy**

+

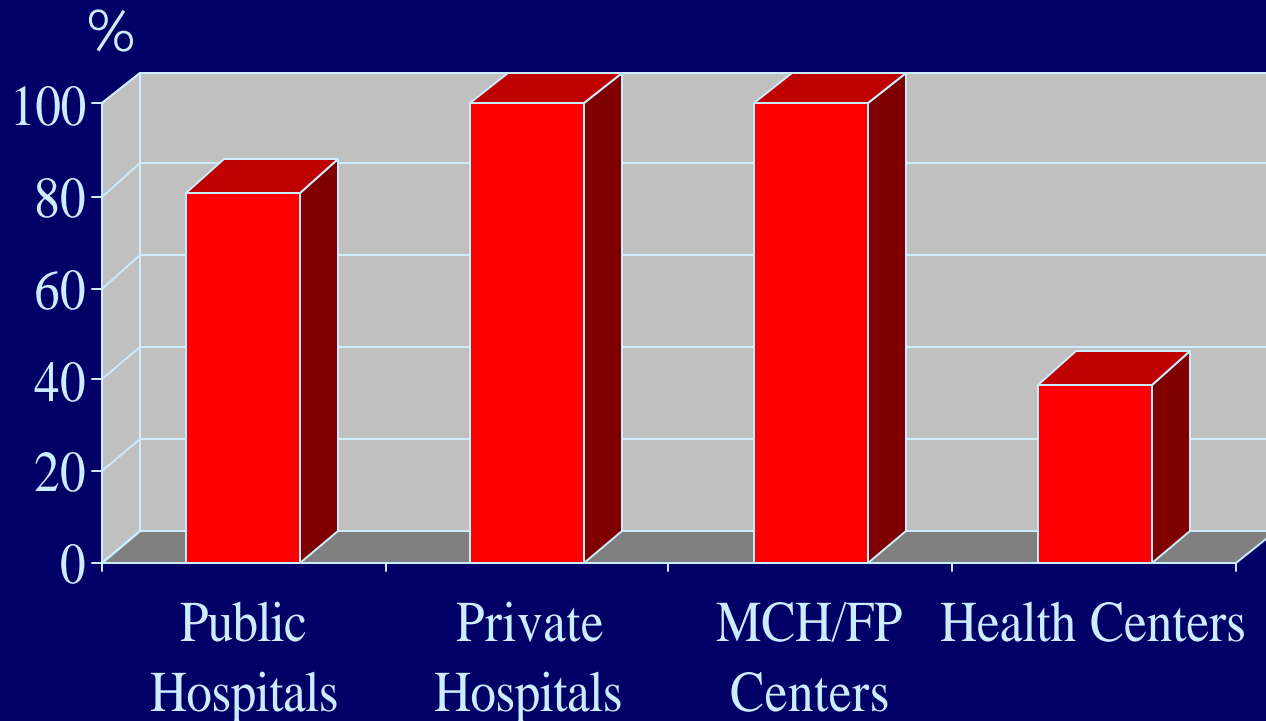
**Client referred
to another
institution**

**Client given
appointment
for service later**

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Indicator 18: Availability of methods

Percent of facilities distribute/prescribe 3 or more modern FP methods



Indicator 20 : Availability of privacy

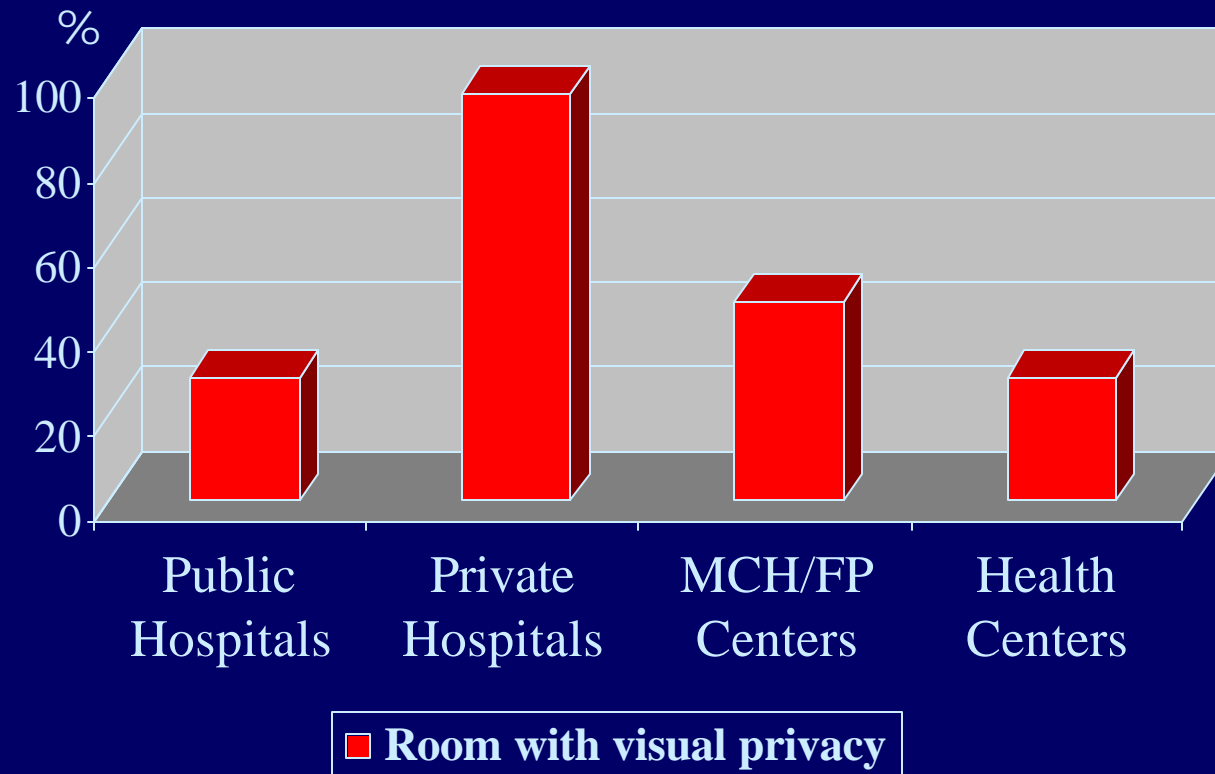
The SDP should offer

visual privacy

for

pelvic exam/IUD insertion

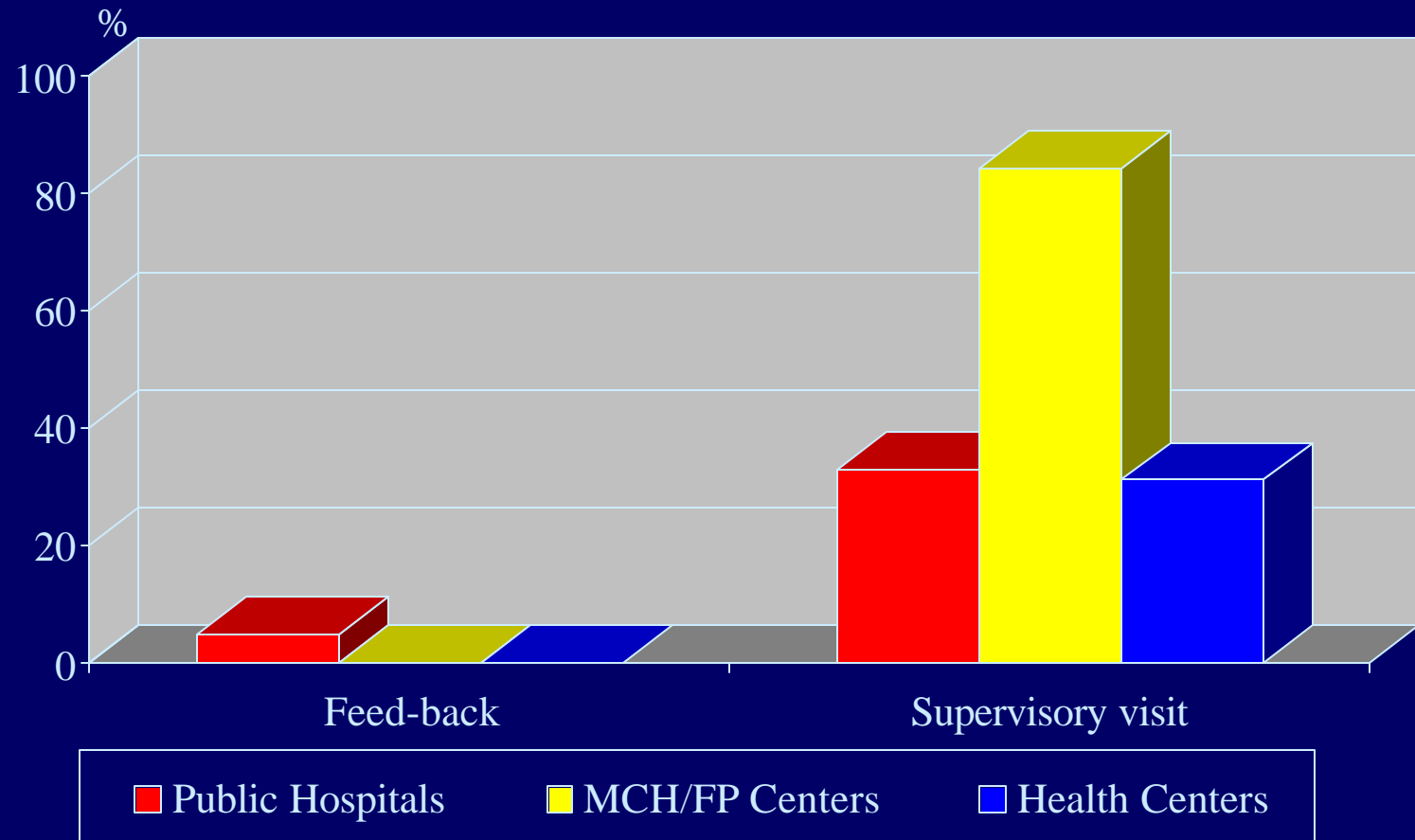
Indicator 20 : Availability of privacy



Indicator 22 : Receiving supervision

- Facilities should be visited by a supervisor in the past 6 months
- Facilities should receive a written feed-back report on their FP service performance in the last 6 months

Indicator 22 : Receiving supervision & feed-back

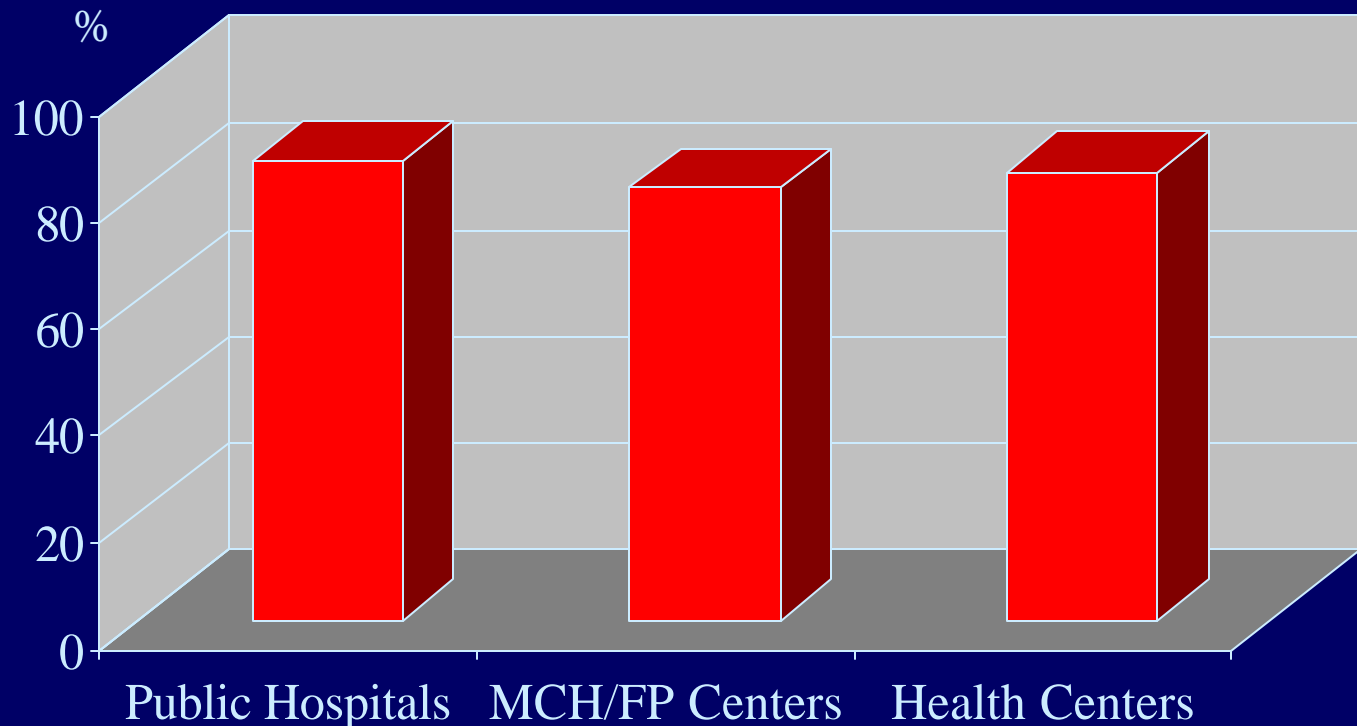


Indicator 23: Adequate Storage Conditions

CONTRACEPTIVES	ROOM
<ul style="list-style-type: none">■ accessible■ stored away from direct sunlight■ stored to prevent water damage■ stored without direct contact with walls/floor	<ul style="list-style-type: none">■ clean■ properly illuminated■ cool enough■ adequately ventilated

Indicator 23: Adequate Storage Conditions

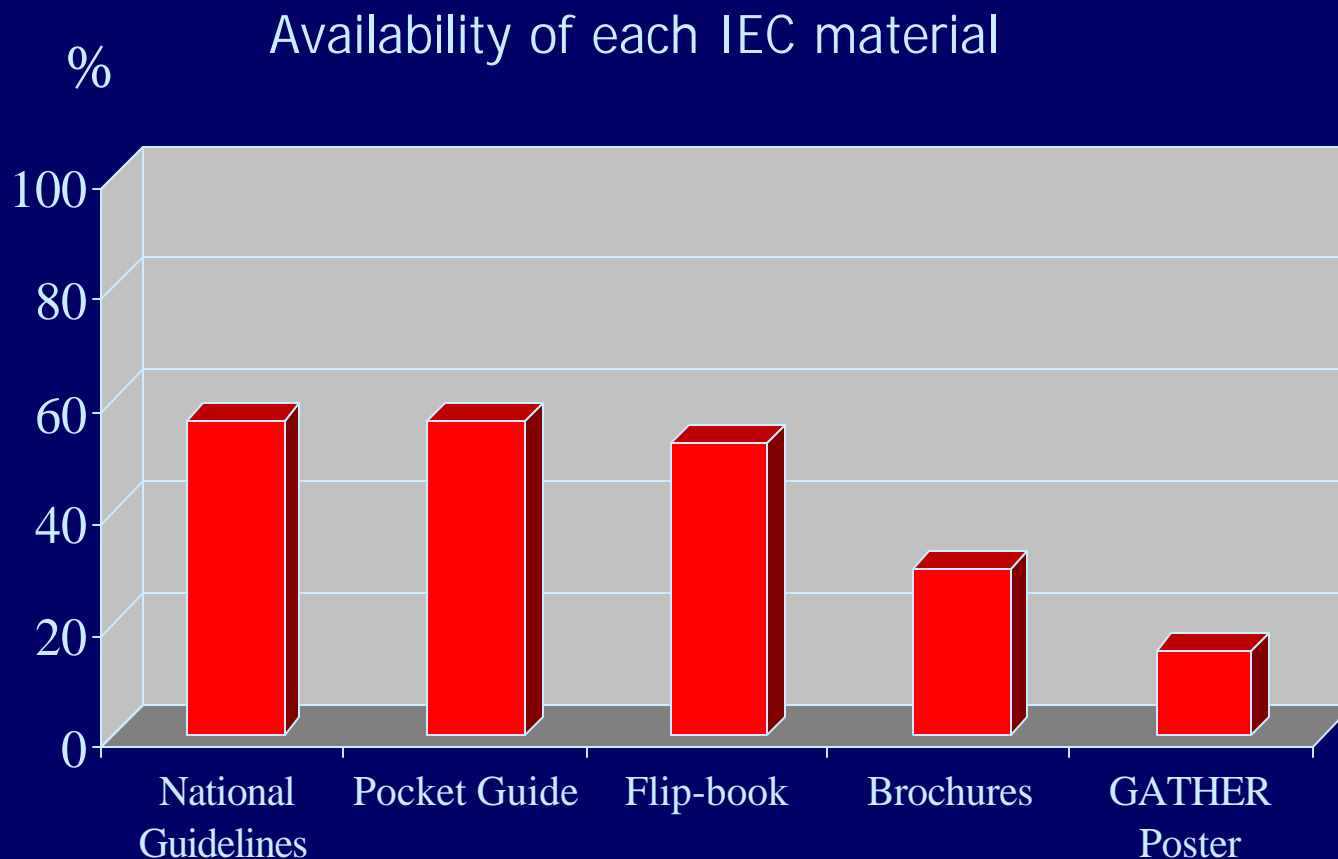
Percent of facilities that meet 8/8 standard



Indicator 24: Availability of IEC Materials

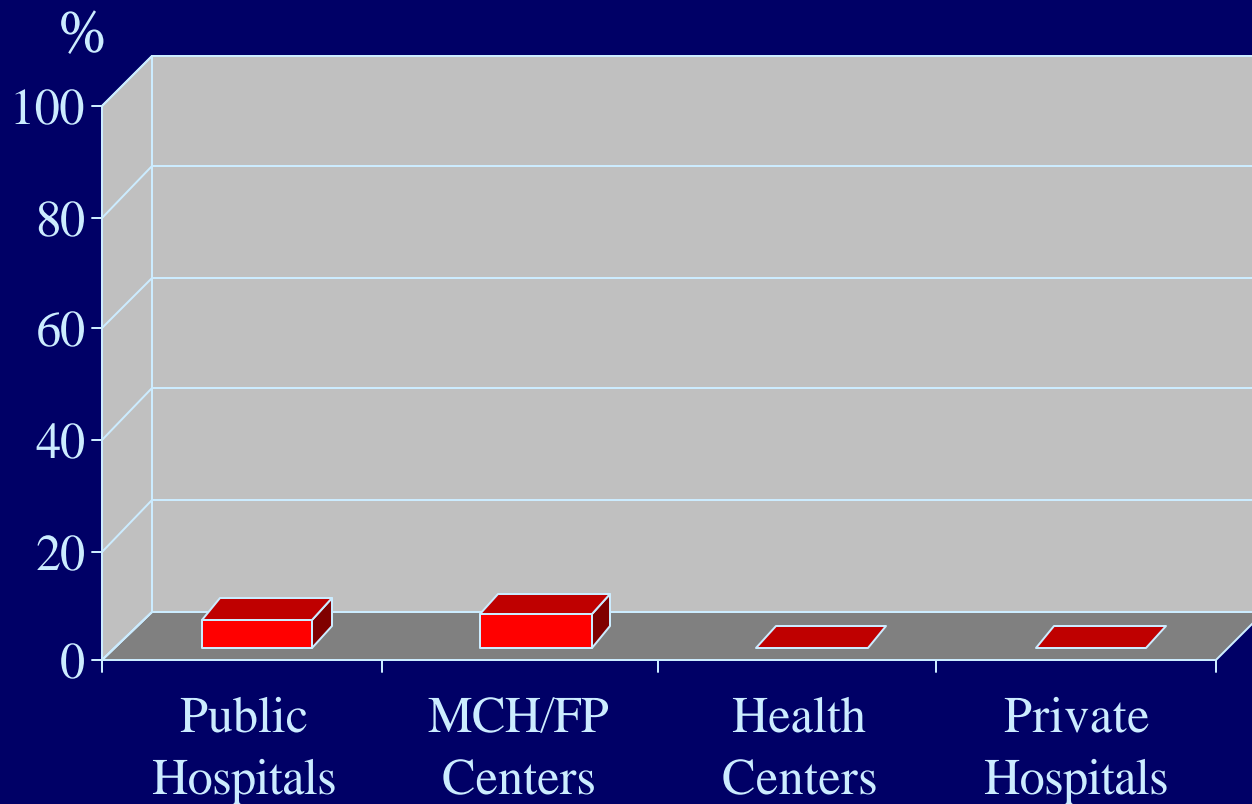
- National guidelines
- FP flip-book
- Method specific brochures
- FP pocket guide
- GATHER poster

Indicator 24: Availability of IEC Materials



Indicator 24: Availability of IEC Materials

Percent of facilities that meet 5/5 standard

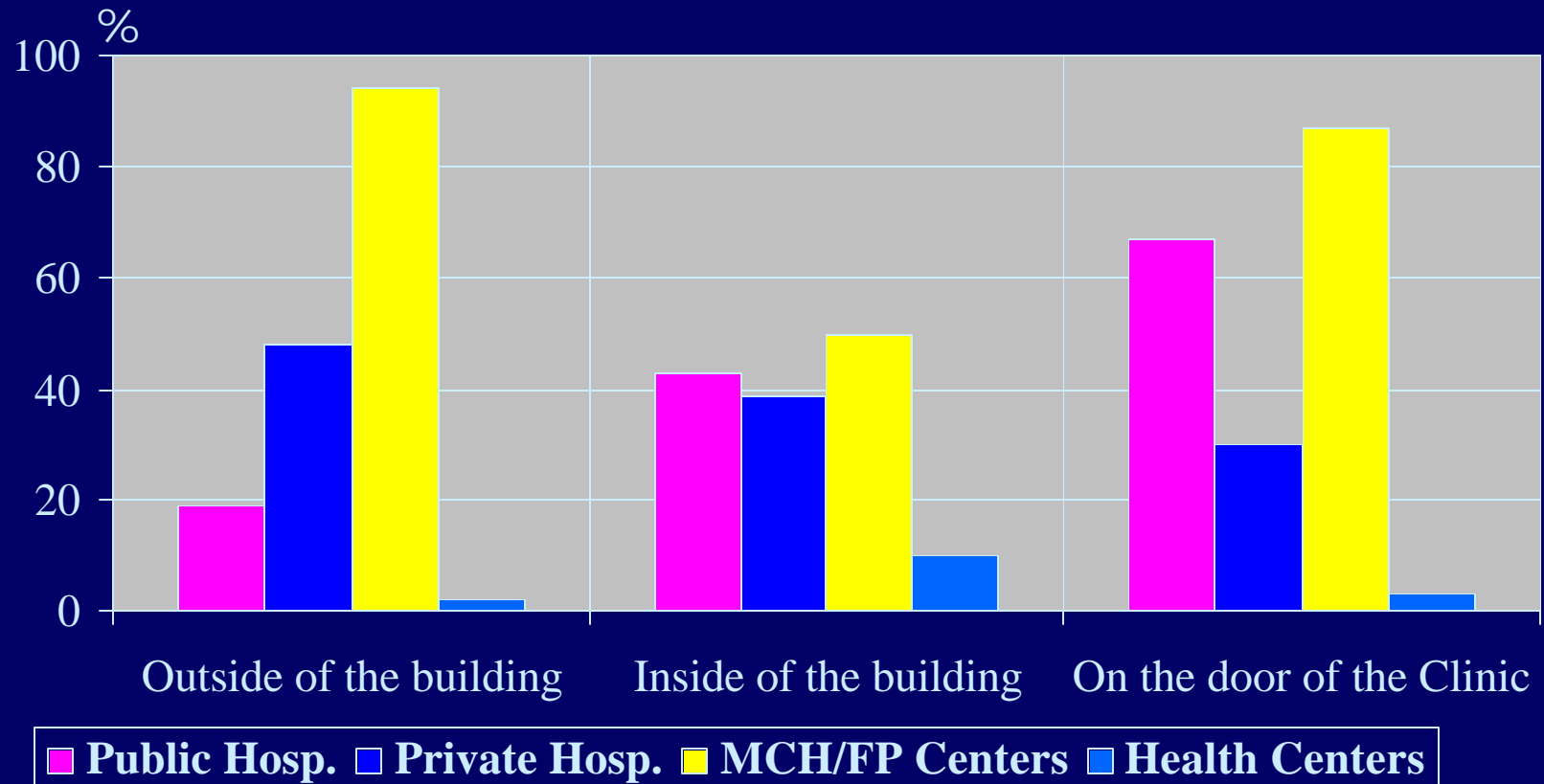


Visibility of FP services

- Permanent FP signs
 - Outside of the building
 - Inside of the building
 - On the door of the FP unit

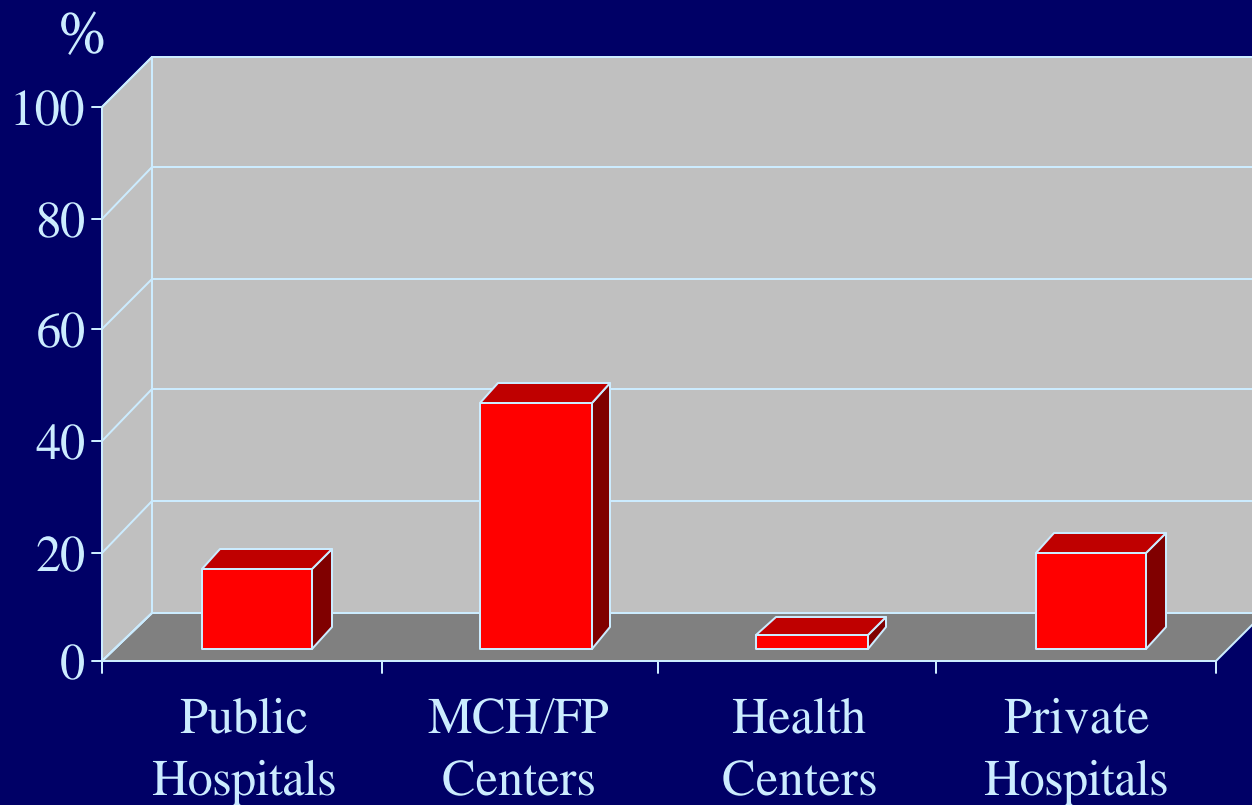
Visibility of Family Planning Services

Availability of Permanent Signs




Visibility of FP Services


Percent of facilities that meet 3/3 standard



Availability of Trained Personnel

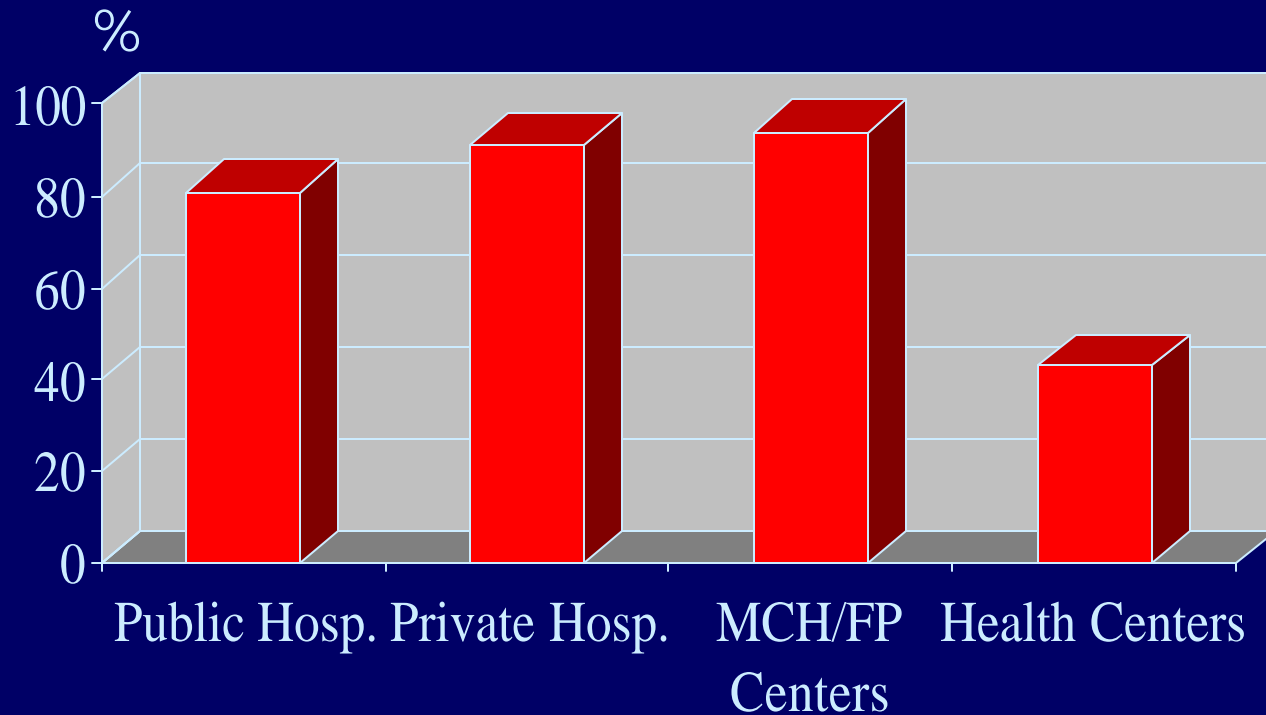
 Facilities should have at least two staff assigned

AND

 One staff should be present at the time of the visit

Availability of Trained Personnel

Percent of facilities that meet 2/2 standard



Quality Index

Quality Index Score for 1998

